

W-03515A-14-0310

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Tom Davis

2014 OCT -1 A 9 09

Priority: Respond Within Five Days

AZ CORP COMMISSION

Opinion No. 2014 - 119023DOCKET CONTROL
Date: 9/30/2014Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: Chris and Ruth

Davis

Account Name: Chris and Ruth DavisStreet:Work: (000) 000-0000City: FlorenceState: AZ Zip: 85132is: E-Mail

Arizona Corporation Commission

DOCKETED

Utility Company: Tonto Basin Water Co., Inc.

OCT - 1 2014

Division: Cactus ForestContact Name:

DOCKETED BY	nr
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Nature of Complaint:

OPPOSED

W-03515A -14-0310

WATER

Name of Docket: Rate Increase

Docket #: W-013515A-14-0310

Name of Utility Company: Tonto Basin Water

Position: Con

We are against this increase as Tonto Basin is already the most expensive and least customer friendly water company we have ever had. The requested increase is also based on UNAUDITED information, meaning we are just supposed to trust them and take their word for it. Please turn this rate increase down until independently audited information on their profitability and improvement in customer seervice is confirmed. We have also received monthly letters recommending us to boil our tap water due to high arsenic levels found in the water.

Thank you for your consideration.

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

9/30/14: Entered for the record and docketed CLOSED

End of Comments

Date Completed: 9/30/2014Opinion No. 2014 - 119023

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